## CURRICULA/COURSE DESCRIPTION ERASMUS APPLE

TITLE OF THE COURSE	Code
Practice oriented curricula for soft skills	

Teacher(s)	Department
Coordinating: Elena Eyngorn	Technische Universitaet Berlin / Institut für Luft und Raumfahrt

Study cycle	Level of the module	Type of the module
Undergraduate and MSc students	2nd year	Lecture/Team work

Form of delivery	Duration	Language(s)
learning course	4,5 months	English

Prerequisites			
Prerequisites:	Co-requisites (if necessary):		
Do not need	Do not need		

Credits of the course (ECTS)	Total student workload	Contact hours	Individual work hours
3	75	45	30 hours post-processing and homework, 50 hours
			reading, 25 hours preparation for examination

Aim of the course unit: competences foreseeen by the study programme					
Students should receive a detailed overview of modern thin film (mostly from metal oxide materials) techniques which are broadly used in energy saving technologies.					
<b>Learning outcomes of the Parts</b> <sup>1</sup> (course unit)	Teaching/learning methods	Assessment methods			
Soft Skills Work with literature Project Management	Lecture, discussion, case demonstration and study, problematic and project learning methods, practical work	Interview Report Practical skills			
Practical exercise					
Administrative Support	Job Search Skil	ls			
Anger Management	Knowledge Ma	nagement (KM)			
Assertiveness and Self Confidence	<ul> <li>Leadership and Influence</li> </ul>				
Budgets and Financial Reports	Budgets and Financial Reports     Lean Six Sigma				
Business Etiquette     Meeting Management					
Business Writing	Motivating Em	ployees			
Change Management	Negotiation Ski	ills			
Coaching and Mentoring	Presentation Sk	ills			

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Communication Strategies	Project Management
Conflict Resolution	Proposal Writing
Creative Problem Solving	Public Speaking
Customer Services	Sales Fundamentals
Emotional Intelligence	Stress Management
Facilitation Skills	Supervising Others
Generation Gap in the Workplace	Teamwork and Team Building
Measuring Results from Training	Time Management
Human Resource Management	Train the Trainer
Interpersonal Skills	Workplace Diversity

Assessment strategy	Weight in %	Deadlines	Assessment criteria
Lecturing (or self studying of modules in e-learning version) + individual case study + presentation + examination works + research report / certification works	30	Work during the semester	Knowledge of the fundamentals, understanding of the practical- oriented methods; systematical and critical thinking; written, oral communication skills; social responsibility
Tests by every module	30	End of the modules	Correct answers
Exams: 2 intermediate examinations and certification examination	40	End of the parts and curricula	Correct modeling the effective innovations and inventions

Author	Year	Title	No of	Place of printing. Printing
	of		periodical or	house or intrenet link
	issue		volume	

## **Compulsory literature**

- How to Win Friends and Influence People (Paperback) by Dale Carnegie
- The 7 Habits of Highly Effective People: Powerful Lessons in Personal Change (Paperback) by Stephen R. Covey
- Crucial Conversations: Tools for Talking When Stakes Are High (Paperback) by Kerry Patterson
- Influence: The Psychology of Persuasion (Paperback) by Robert B. Cialdini
- Getting Things Done: The Art of Stress-Free Productivity (Paperback) by David Allen

Software	
Do not need	